



## Cyberabad Police Issue FIR at Doorstep

- Cyberabad CP Dr. M. Ramesh, IPS, commends the initiative
- FIR at doorstep for special cases

According to the details provided by Dundigal Inspector P. Satish, a complainant named Tummala Palli Nagender Krishna Chaitanya reported a theft at his residence in Greenwood Villa, Gagillapur, under the Dundigal Police Station limits today (21.01.2026) at 10:00 AM.

The complainant had gone to Vijayawada with his family for the Sankranti festival. Upon returning on the night of the 20th, he discovered the back door of his house broken. The wardrobe locker was open, and he found that **two kilograms of silver, 10 grams of gold, and ₹5,000 in cash** had been stolen. He immediately reported the incident via the **Dial 100** emergency service.



Upon receiving the information, Dundigal DI M. Bal Reddy and his staff rushed to the scene. They accepted the complaint directly at the victim's house and registered a case under **Cr. No. 56/2026 U/S 331(4), 305 BNS**. SI Rammohan then handed over the FIR copy to the complainant at his home. Despite the distress of losing his property, the complainant expressed his appreciation for the police's timely response and the convenience of registering the FIR at his doorstep.

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### **Commendation from the Commissioner**

Cyberabad CP Dr. M. Ramesh, IPS, congratulated Dundigal Inspector P. Satish and his team. He stated that whenever a crime occurs, if victims provide information via phone or verbally, the

concerned police officer will reach the victim's residence, the crime scene, or the hospital where the victim is being treated to collect the complaint. Subsequently, the FIR will be registered, and a copy will be delivered to the victims at their location.

The Police Department has implemented this system so that victims—especially **women and children**—involved in various cases no longer need to visit the police station. This procedure applies to:

- Crimes against women and children
- Physical assaults and property disputes
- POCSO Act cases and SC/ST Atrocity cases
- Prohibition of Child Marriage Act cases
- Theft, chain snatching, robbery, and dacoity
- Anti-Ragging Act cases

### **New Standard Operating Procedure (SOP)**

This new SOP is now operational within the Cyberabad Commissionerate. The CP noted that the goal is to provide professional services while protecting the dignity and rights of victims.

This initiative is designed to prevent additional mental stress, fear, and trauma for the victims. Victims or their representatives can simply call the emergency numbers **100 or 112**. Police officers (or any officer in the case of a Zero FIR) will immediately reach the victim to record the complaint. Per **Sections 180 and 183 of the BNSS**, victim statements will be recorded on the spot. Simultaneously, the crime scene will be secured and evidence collected, with the FIR copy handed over to the complainant immediately.